



MOBILE TICKETING GUIDE

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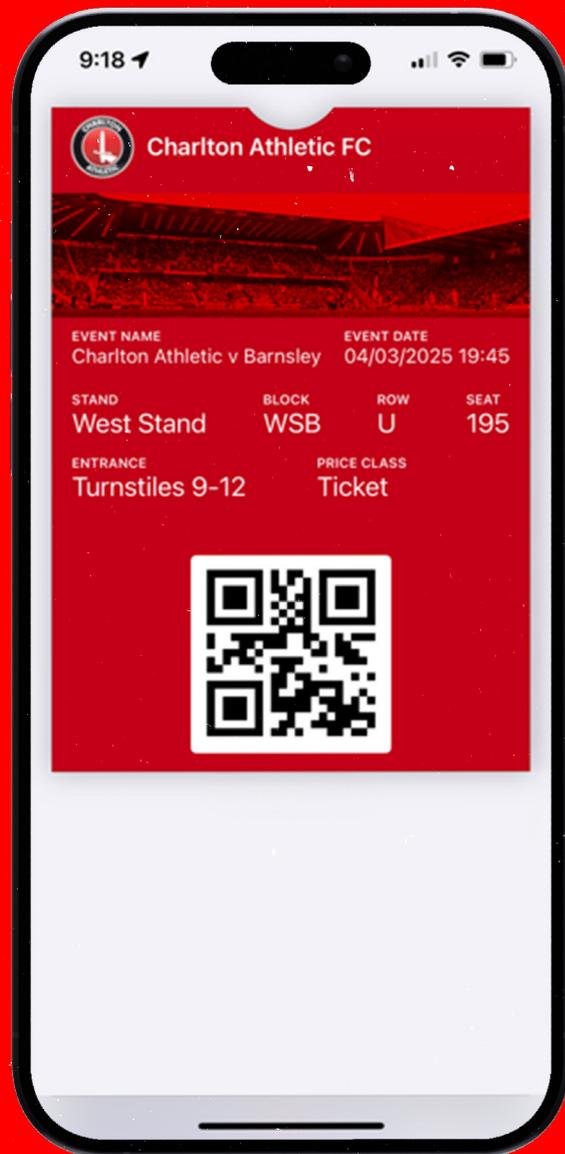
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MOBILE TICKETING

Charlton Athletic fans can now use Apple Wallet or Google Wallet to store their match tickets. This will allow you to enter the stadium using your smartphone. We understand supporters may have more questions than usual on accessing the ground, so we have produced the following guide which answer some of the most regular queries we've received.

Please take the time to read the information on downloading and using your ticket to help make sure your entry into The Valley is as quick and easy as possible.



DOWNLOADING YOUR TICKET

Make sure you use the device you will be bringing to the football when downloading your ticket.

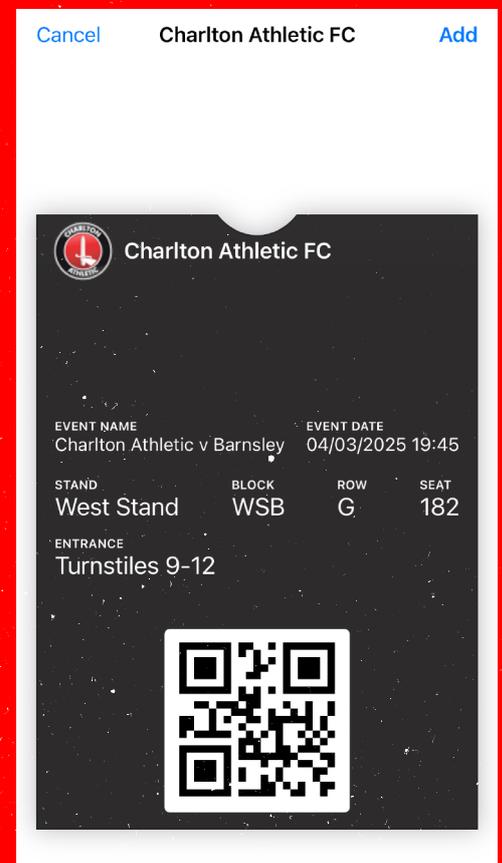
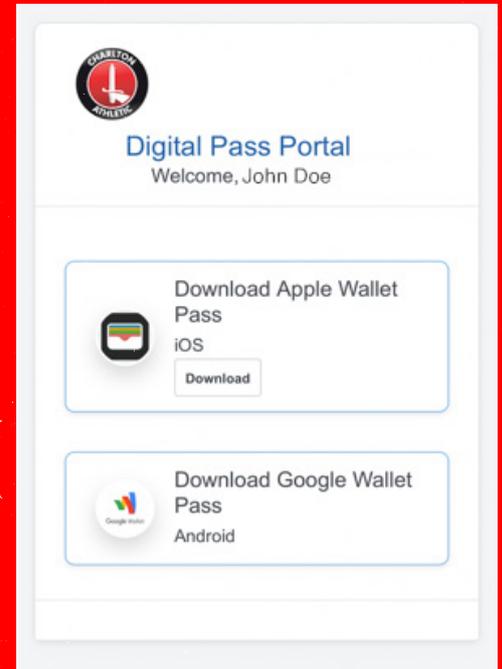
TICKETS CAN ONLY BE DOWNLOADED ONCE

1. Open confirmation email
(sent from tickets@cafc.co.uk)
2. Click on **DOWNLOAD YOUR TICKET HERE**
3. Click either the **Add to Apple Wallet** or **Add to Google Wallet** button
(depending on your device)
4. You will then be shown a QR code with your ticket information
5. Add the Digital Match Ticket to your wallet by clicking 'Add'
6. Your Match Ticket will now be in your wallet ready for the match

We strongly advise that all supporters with Digital Match Tickets download their ticket ahead of their visit to The Valley.

For Apple users, please make sure that you're running the latest version of iOS (16.5) and that you have a passcode enabled.

For Android users, please make sure you've downloaded the Google Wallet application, NFC is enabled in settings and that you have a passcode enabled.



ENTERING THE STADIUM

Match Tickets will have a QR code that can be scanned on the turnstile which will be stored in their ticket wallet until after the game has been played. This can be scanned in the ticket readers at the turnstiles.

HOW DO I ACCESS MY DIGITAL MATCH TICKET?

To access your Digital Ticket, click on the nearby notification or access it directly from the phone wallet application. Present your Digital Ticket by scanning the QR code that displays on the ticket.



STEP 1: ACCESS MATCH TICKET



STEP 2: SCAN THE QR CODE



STEP 3: ENJOY THE GAME!